

# SHANTI PROJECT'S COVID-19 EMERGENCY RESPONSE VOLUNTEER (CERV) PROGRAM

*I'm so grateful to Shanti for stepping up for our community at this critical moment. So many San Franciscans are suffering, and we need to step up for our most marginalized community members, particularly high risk people who are homebound. Shanti has deep expertise working with people at risk, and I know the organization will help save lives and keep people healthy.*

-CALIFORNIA STATE SENATOR SCOTT WIENER

## ABOUT CERV

At the onset of the novel coronavirus pandemic, Shanti launched the COVID-19 Emergency Response Volunteer (CERV) program in partnership with the City and County of San Francisco's Department of Disability and Aging Services (DAS). CERV volunteers provide one-time and ongoing, weekly practical support to older adults and adults living with disabilities who are strongly advised to limit outdoor exposure during the coronavirus pandemic.

*The opportunity to assist during this pandemic as a CERV volunteer would not have been available if Shanti wasn't recognized for their years of exceptional community support. Throughout my time with PAWS, Shanti, and CERV, I've seen the impact of their support within the community, and it feels good to be a part of the Shanti family.*

-KARIN RILEY, CERV VOLUNTEER & LONGTIME SHANTI VOLUNTEER



## SERVICES OFFERED

Shanti continues to vet and train volunteers to assist San Francisco residents with practical support, including:

- Grocery Shopping
- Mail Pickup
- Dog Walking
- Delivery of Medication
- Other Essential Tasks

Many CERV volunteers continue to support multiple clients on a weekly basis throughout the pandemic.

# 1,300

Approximate number of COVID-19+, medically quarantined, and/or sheltering-in-place San Franciscans receiving support through CERV.

# 400

Approximate number of emergency volunteers recruited, background checked, trained, and supported by Shanti to help their fellow San Francisco residents.

# 2 weeks to 95 years

Age range of the youngest to eldest COVID-19+ San Franciscan Shanti has helped.

